

Red Angus Association Membership and Receivables Specialist

Purpose

Responsible for the management of membership accounts and accounts receivables. Reviews and processes new membership applications and makes daily postings of payments to accounts via check or credit card. Provides a welcoming, positive, high-energy customer service. Works closely with RAAA accountant to make ensure to reconcile deposits. Responds to and resolves billing and membership issues and questions in an efficient and timely manner.

Responsibilities

Maintains membership database-includes processing new memberships, inactivating and closing accounts

Prepares, posts, verifies, and records customer payments and transactions related to daily receivables. Deposits funds daily via online banking system

Generates, prints, and mails monthly account statements

Assists the RAAA receptionist with tasks such as distribution of mail, printing, and mailing registration certificates, and fulfilling member requests

Performs daily account reconciliations

Maintain accounts receivable files and records

Engages with the RAAA membership regarding payment reminders and collection calls

Manages and distributes the RAAA publication subscription list monthly to publisher and upon member request

Answers billing and membership questions from the RAAA membership

Assists the value-added department with weekly shipments of ear-tag orders from producers

Provides member education through various forms of communication

Assists in the billing of accounts for various products, services, and events

Willing to lend a helping hand in other RAAA departments on an as needed basis

Requirements

Honesty and integrity

Experience with Mac computer systems

Proficient in Word, Excel, and PowerPoint

Previous accounting experience-basic principles of finance, accounting, and bookkeeping

Problem-solver and with strong logic-based thinking and analytical skills

Comfortable handling company funds

Learn RAAA database for daily utilization, along with Association rules and regulations

Strong communication skills

Agriculture Industry knowledge and experience preferred

Bachelor's Degree from accredited college or university

Submit your Resume and Cover Letter to Halla@redangus.org by May 1, 2024.